

# Terms and Conditions

## Introduction

Welcome to PEINDIA Cab Pvt. Ltd. ("PEINDIA", "we", "us", "our"). We are a transportation service provider based at Bora Complex, Sixmile Panjabari Road, Kamrup Metro, Guwahati - 22, Assam. You can reach us at support@peindia.cab or +91-7030305080.

These Terms and Conditions govern your access and use of our services provided through the PEINDIA Cab website, mobile application, and customer support channels. By accessing and using our services, you agree to comply with and be bound by these Terms and Conditions.

## Definitions

"User", "You", "Your" refer to the individual accessing or using the services, or the company or other legal entity on behalf of which such individual is accessing or using the Services, as applicable.

"Driver" refers to the individual who has agreed to become a driver with PEINDIA and is willing to provide transportation services to the User.

"Services" refer to the provision of transportation services by PEINDIA's Drivers to the User using the PEINDIA platform. Services include city rides, airport transfers, railway station transfers, hourly packages, one-way cabs, outstation taxi services, and any other service that PEINDIA provides.

## Account Registration

To use our services, you are required to complete an account registration process. During registration, you will be required to provide certain personal information and details, such as your name, email address, mobile number, and other relevant information. By registering, you agree that all the information provided during the process is accurate and up to date.

## User Obligations

As a User, you agree to adhere to these terms and any laws applicable to the use of our Services. You agree to treat Drivers with respect and not to cause any damage to the vehicle. Any violation of this may result in suspension or termination of your account.

## Payment Terms

Payment for services is due upon completion of the ride. Users agree to pay all fares for the services, which may include tolls, taxes, and other applicable fees. You authorize PEINDIA to charge your chosen payment method for these amounts.

## Privacy Policy

Your privacy is important to us. We encourage you to read our Privacy Policy at [privacy-policy.html](#) to understand how we collect, use, and protect your personal information.

## Intellectual Property

PEINDIA and its licensors, where applicable, shall own all right, title, and interest, including all related intellectual property rights, in and to the PEINDIA Website, the PEINDIA Application, and the Services.

## Dispute Resolution

Any disputes arising in connection with these Terms and Conditions shall be resolved through the appropriate legal channels and will be governed by the laws of Assam, India.

**Amendments**

We reserve the right, at our sole discretion, to modify these Terms and Conditions at any time. Your continued use of our Services after such changes constitutes your acceptance of the new Terms and Conditions.

**Termination**

We may terminate these Terms and Conditions and close your account at any time for any reason, including but not limited to breach of these Terms and Conditions.

**Indemnification**

You agree to indemnify and hold PEINDIA and its officers, directors, employees, and agents harmless from any and all claims, demands, losses, liabilities, and expenses (including attorneys' fees) arising out of or in connection with your use of the Services.